



## DIAMOND'S STANDARDS IN SYNCH WITH DOCKWISE:

# SAFETY ENTHUSIAST

*Diamond Offshore's Nick Romolo, Manager of Marine Operations, Peter Bamber, Director of Marine Operations and Sammy Clifton, HSE Manager of Domestic Operations talk with Dockwise about safety initiatives.*

In 1994 Diamond had a 3.47 incident rate and they wanted to turn safety around. The next year, that rate was cut by 50%. How did they do it?

According to Diamond's HSE Manager, Sammy Clifton, "The key that ties everything together is a management system called GEMS – Global Excellence Management Systems. With this system we really brought accountability back. This is how you can have a good safety program."

Diamond frequently performs GEMS assessments aboard rigs to make sure all of the systems are functioning as they should. They also track near misses. If there is a serious incident, a near miss or lost time accident they perform a root cause analysis using the crew to determine what happened and what could be learned from the situation.



INSTALLING MOTION MONITORING SYSTEM ABOARD THE OCEAN QUEST.

"You miss the boat if you have something happen and you don't learn from it and a year later it happens again. We are getting together, learning things and moving ahead," says Clifton.

When Diamond works with Dockwise, they start with a pre-job interview with the Captains/Masters, Superintendents, Tug Boat operators and anyone involved in Operations to sit together to make a plan.

### **DOCKWISE RESPONDS TO LESSONS LEARNED**

During the transport of the Ocean Monarch, there were some issues that needed to be addressed, so Diamond and Dockwise called a face to face meeting to determine the causes and develop a strategy for how things could be improved. Dockwise's clear goal was to learn from this experience, in order to improve their performance.

Shortly after the Ocean Monarch transport, Dockwise transported the Ocean Quest. "For this transport Dockwise responded to all of our inquiries very quickly and efficiently and all of our questions were answered. We had one question related to the other incident and we asked for verification and Dockwise's response was quick and thorough," says Peter Bamber, Director of Marine Operations.

Clearly, the communication that took place during the review process showed Dockwise's ability to learn from previous lessons and move toward noticeable improvement. Nick Romolo, Diamond Offshore, Manager of Marine Operations says, "The Ocean Quest turned out to be one of the best transports, because there were noticeable improvements in the operation and the crew."

Communication is the most important element to improving performance. This was a very successful solution between Dockwise and Diamond. Dockwise's initiative to update Diamond with constant information for its technical people to analyze regarding cargo motions made all of the difference. 